

| CONDITION | EXCLUSIONS TO TREATMENT | CONDITION | EXCLUSIONS TO TREATMENT | CONDITION | EXCLUSIONS TO TREATMENT |
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| ACNE (MILD) | <ul style="list-style-type: none"> Moderate acne Extensive, inflammatory lesions Eczematous, broken or sunburnt skin | DERMATITIS/ECZEMA (MILD) | <ul style="list-style-type: none"> Face, genital area or armpits Infected eczema Severe, widespread and/or oozing Nappy rash | NAPPY RASH | <ul style="list-style-type: none"> Broken skin Concurrent oral flush |
| ATHLETES FOOT | <ul style="list-style-type: none"> Pregnancy or breastfeeding Child under 1 year old Diabetes Toenails are black or discoloured | HAYFEVER (SEASONAL ALLERGIC RHINITIS) | <ul style="list-style-type: none"> Child under 2 years old Glaucoma Pregnant or breastfeeding Thick yellow or green discharge from eyes or nose | ORAL CANDIDIASIS | <ul style="list-style-type: none"> Hypersensitivity to active ingredient Reoccurrence within last 8 weeks Fever, or feeling unwell Pregnancy or breastfeeding |
| COLDSORES | <ul style="list-style-type: none"> Pregnancy and breastfeeding Child under 1 year old Blisters already present | HEADACHE, PAIN (INCLUDING DENTAL PAIN), FEVER | <ul style="list-style-type: none"> Child under 1 year old Concomitant rash that does not fade on pressing Known asthma, heart failure or renal problems Over 75 years Severe headache or continuous vomiting | SCABIES | <ul style="list-style-type: none"> Child under 2 years old Significant irritation and/or inflammation Crusted scabies Uncertain diagnosis |
| CONJUNCTIVITIS (ACUTE BACTERIAL) | <ul style="list-style-type: none"> Child under 3 months old Contact lens use Eye pain or injury to eye – consider referral to Red Eye service Eye surgery in last 6 months Glaucoma Recent course of treatment (within last 3-4 weeks) Severe infection | HEADLICE | <ul style="list-style-type: none"> Child under 1 year old Broken or secondarily infected skin <p>NOTE: PATIENT NEEDS TO PRESENT TO PHARMACY THEMSELVES</p> <p>MUST BE LIVE LICE PRESENT</p> | SORE THROAT | <ul style="list-style-type: none"> Child under 1 year old More than expected difficulty in swallowing Recent course of treatment (within last 4 weeks) Symptoms not improved after 1 week Skin rash |
| CONSTIPATION | <ul style="list-style-type: none"> Child under 1 year old or under 5 years old with recurrent symptoms Abdominal pain, nausea and vomiting, or constipation alternating with diarrhoea | HAEMORRHOIDS | <ul style="list-style-type: none"> Child under 12 years old Pregnancy Rectal bleeding | TEETHING | <ul style="list-style-type: none"> Child under 1 year Signs of systemic infection Severe distress |
| COUGH | <ul style="list-style-type: none"> Child under 1 year old Pregnancy and breastfeeding Cough not improving after 2 weeks Cough productive of blood-stained sputum Asthmatics presenting with wheeze or reduced peak-flow Established lung disease or COPD Difficulty breathing or shortness of breath | IMPETIGO (SMALL AREA) | <ul style="list-style-type: none"> Child under 1 year old Pregnancy or breastfeeding Currently take a prescribed antibiotic More than 2 small areas Affected area(s) greater than the size of a one pence piece | THREADWORM | <ul style="list-style-type: none"> Child under 2 years old Pregnancy or breastfeeding Second request within 28 days Taking Metronidazole or Cimetidine |
| NASAL CONGESTION | <ul style="list-style-type: none"> Pregnancy and breastfeeding Wheezing with or without a history of asthma Severe malaise | INDIGESTION/ HEARTBURN | <ul style="list-style-type: none"> Blood in stools Child under 12 years old Adult over 55 years old Unexplained weight loss Previous history of or suspected duodenal ulcer/ gastric ulcer | GENITAL THRUSH | <ul style="list-style-type: none"> Patients under 16 years or over 60 years old Diabetes First occurrence of symptoms in female patients Pregnancy More than 2 recurrences in 6 months |
| CYSTITIS (UNCOMPLICATED URINARY TRACT INFECTION IN WOMEN) | <ul style="list-style-type: none"> Under 18 years or over 65 years old Abnormalities or pathology of genitourinary tract Confused or dehydrated Fever or feeling unwell Pregnancy or breastfeeding Treatment within previous 3 months | MIGRAINE (Evidence of previous diagnosis by GP required) | <ul style="list-style-type: none"> No previous diagnosis by GP Under 18 years old or over 65 years old Pregnancy or breastfeeding Prophylactic treatment Experiencing any of the following symptoms: double vision, clumsy and uncoordinated movements, tinnitus or recent onset of rash with headache | WARTS and VERRUCAE | <ul style="list-style-type: none"> Child under 1 year old Diabetes Warts on or near face Warts in anogenital areas Infected or bleeding warts |
| DIARRHOEA | <ul style="list-style-type: none"> Child under 1 year old Pregnancy or breastfeeding Presence of blood or mucus in stools Recent travel abroad Recurrent diarrhoea Vomiting and not tolerating fluids | MOUTH ULCERS | <ul style="list-style-type: none"> Child under 1 year old Pregnancy or breastfeeding | Please see https://www.wirralccg.nhs.uk/ 'Think Pharmacy' for list of participating pharmacies | |